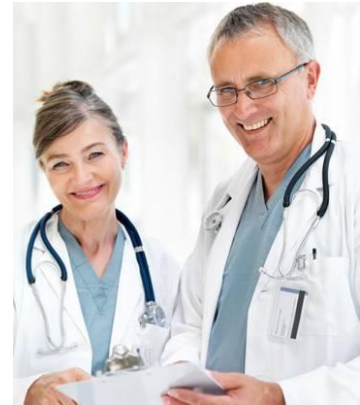


Insurance Guide for travel to the US

If you need to see a doctor, **please always call the toll-free Service Hotline of UnitedHealthcare before proceeding with any treatment:**

1 800 251 1712



You always have to bring your ID-Card for any medical treatment you might need.

When calling the emergency hotline the following information will be requested: the UHC Group Number and the 9 digit ID number (listed on top of the soft copy ID-Card in your MyInsurance area), the name of the organization you are traveling with, your name and your date of birth.

Don't use an Emergency Room unless your illness or injury is serious or life threatening, for example: Head injuries, Chest pain, Loss of consciousness, Life-threatening situations, Difficulty breathing, Seizures

You will be charged up to \$350 if you use an Emergency Room (ER) for a condition that is not considered serious or life threatening.



Use a Convenience Care, Walk-in or Urgent Care Clinic for Sports Injuries, Sore throats, Minor cuts, Cold/flu, Sprains and strains, Urinary tract infections, Earaches, Simple fractures, Minor burns.

Search for a Convenience Care, Walk-in or Urgent Care at: www.urgentcareguru.com

or call UnitedHealthcare at: **1 800 251 1712**

The following treatments and/or supplies must always be pre-certified for medical necessity:

- Inpatient Treatment and/or supplies of any kind
- Any Surgery or Surgical procedure
- Computerized Axial Tomography (CAT Scan)
- Magnetic Resonance Imaging (MRI)

Please call the UnitedHealthcare Service Hotline for pre-certification at:

1 800 251 1712 or send an email to:

healthcare@lampinsurance.com



In the event of hospitalization please call the 24/7 Emergency Service of UnitedHealthcare within 24 hours:

1 800 251 1712 or send an email to:

healthcare@lampinsurance.com

All pre-existing medical conditions are excluded from cover under this policy.

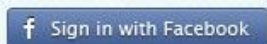
A pre-existing Medical Condition means a known medical or psychological condition from which you have suffered or for which you have received medical Treatment (including prescription drugs) or of which symptoms have manifested themselves during the 6 month period prior to your insurance policy start date. Please also refer to the chapter *Exclusions* in the insurance conditions (available in your MyInsurance Area).



To access your complete insurance information please login to your personal MyInsurance area at: www.esecutive.com/MyInsurance.

To create your account, you will need:

- Your Last Name
- Your First Name
- Certificate Number
- Your Date of Birth



You can also use Facebook connect and log-in to MyInsurance with your facebook account!

Traveling outside the U.S? Go to MyInsurance for Instructions.